

SMHART SECURITY

Cape St Francis Bay



CCTV PROPOSAL



Cape St Francis CCTV Network

9 Additional camera poles.

3 Upgrades of existing poles.

Local camera monitoring and intelligence management.

Proactive camera event responses.

Upscaled back-up support



Cape St Francis CCTV Service



White listing: capturing residents license plates to record as "friendly"

Cross-referencing: unfamiliar vehicles license plates to police database on entry

Local intelligence creation: Flagging suspicious vehicles & predicting high risk periods

Live observation: Officers observe camera footage 24/7 to identify unwanted behaviour



Cape St Francis CCTV Service

Responding to suspicious vehicles and behaviour

Proactive camera event monitoring and response

Locating and tracking during an incident

Assistance with investigation and extracting footage



SMHART Complimentary services

- Maintenance and warranty management
- Unlimited armed response
- Connectivity
- Back up support



SMHART Commitment



Smhart Security commits the following in respect of the cctv project to increase security presence and proactive use of the intelligence provided by the cameras:

- 1 x Tactical unit allocate to Cape St Francis one night per week (12 hour shift)
- Tactical unit allocated in periods of high crime / high movement / suspicious behaviour





Camera network
Intelligence profile

The intelligence division



Smhart Security is a market leader in local intelligence development and management through the use of LPR camera networks and software. We are SNIPR certified experts and preferred suppliers. Smhart manages the the camera network, develops actionable intel on which we can dispatch our armed reaction units. We are proactive in our philosophy and use the unique combination of armed reaction and intelligence to deter threats and prevent events from ever taking place. Smhart Security works closely with the largest role players (such as SNIPR, Syntel and AgriEC) in the industry to spearhead technological advancements and pursue excellence in service delivery.



Camera networks managed

Current towns camera networks monitored and serviced by Smhart:

- Plettenberg Bay
- Thornhill
- Fort Beaufort
- Adelaide
- Tarkastad & Post-retief
- Fish river
- Cradock



Technical support

Installation

Smhart Security extensively installs, repairs and maintains camera networks. Completing a 17 pole installation in the Fish River valley in April 2021. This network was built over a 1500 km squared radius with some poles being obstructed by 50 km wide mountain ranges.

Local technicians

Our technicians are local which allows us to dispatch them immediately to troubleshoot any issues and minimise down time.

No maintenance costs

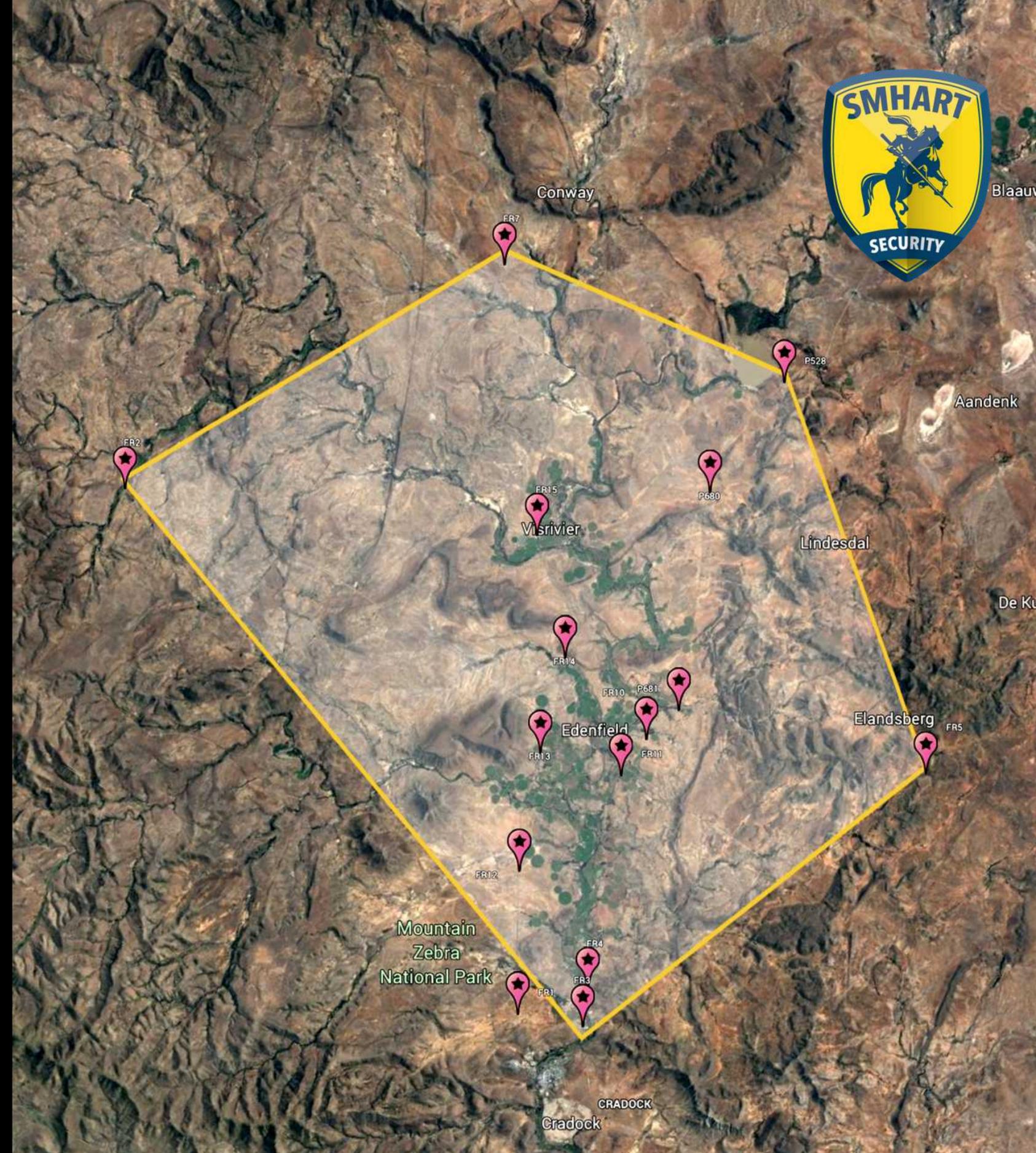
If our technicians are already in your area they will perform maintenance on the camera network free of charge.



We build local

Smhart networks

Smhart Security is proud to have multiple local control rooms. This allows us to build networks that link the cameras to our control room without the need for internet. We do this to ensure that the network is always working without depending on internet service providers. It also enables us to eliminate monthly internet costs and enhanced cyber security.





Monitoring

LOCAL EXPERTISE

Our controllers and intelligence officers live in your town. This means that they understand the layout, risks and context far better. They are always willing to assist you in a personalised manner.

LOWER CAMERA-TO-CONTROLLER RATIO

We reduce the amount of cameras per monitoring officer to ensure that they can observe them in a meaningful manner.

We are the only security provider monitoring digital trip line movements, developing trends and using this to allocate our response vehicles to the streets forecasted as most likely to have an incident, at the most likely times.



Our controllers live-monitor the cameras, they will automatically dispatch technical support to clean lenses and armed response to investigate suspicious behaviour, events software can not yet detect.

Digital trip line monitoring means that every person or vehicle which walks past the camera will pop up on a big screen for closer scrutiny.

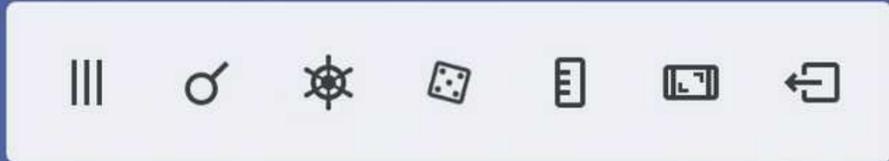
SMHART SECURITY

Our armed response network reaches far and wide.

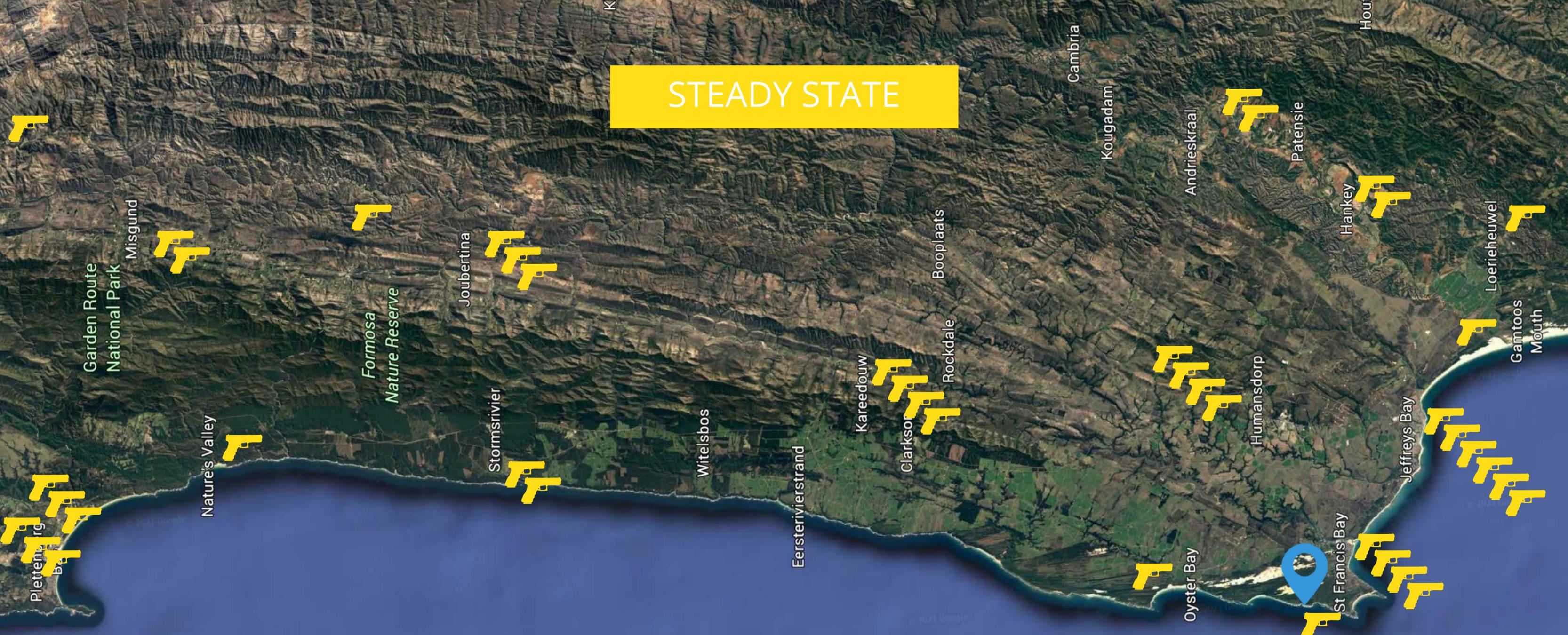




Help is always nearby,
With 40 armed units
surrounding your town.



STEADY STATE



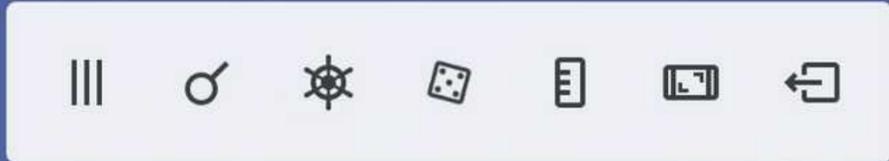
EMERGENCY PROTOCOL

(THREAT APPROACHING / POST INCIDENT)

N2 to Port Elizabeth is secured.
Units in each town alert at entrance

Units are allocated along the N2 towards Plett focusing on the main exit points.
SAPS at each town is informed for back-up and the Toll gate is secured.

Over 15 nearby units (< 15 minutes) dispatched to assist,
cover entrances in and out of CSF, STF and offer support.





Specialised back-up support

- Tactical Control unit (TCU)
- K9 unit (K9)
- High-speed pursuit squad (HSPS)
- Rural-protection unit (RPU)
- Anti-poaching unit (APU)
- Special Operations Division (SOD)





Risk mitigation offered by weekly tactical unit visit:

- Randomised patrols
- Walking the reserve
- Stake outs during high crime
- Visibility patrol "show of force"
- Stop and search protocols
- Additional resources



SMHART SECURITY

1 Intelligence center

4 Control rooms

27 Branches

95+ vehicles

350+ employees



Local origin.



Plettenberg Bay
Tsitsikamma
Stormsriver
Joubertina
Kareedouw
Misgund
Louwater

Jeffreys Bay
St Francis Bay
Cape St Francis
Humansdorp
Gamtoos
Thornhill
Loerie
Rocklands

Grahamstown
Fort Beaufort
Adelaide
Bedford
Salem
Post-retief
Tarkastad
Winterberg

Cradock
Somerset East
Graaff-reinet
Nieu-Bethesta
Cookhouse
Paterson
Middleberg



THANK YOU
FOR YOUR TIME AND CONSIDERATION